

# *Manly Boathouse Cancellation and Refund Policy*

## *Short Cancellation Policy (Restaurant dining)*

We know your time is valuable, and ours is too. Out of respect for our staff and our other patrons, we ask that you give us at least 48 hours notice if you need to cancel an reservation.

- The first time a party misses a reservation, we will make a note in your file.
- All future missed reservations will incur a \$20 per person cancellation fee.

## *Cancellation Policy (Group Grouping)*

Our venue holds limited seating, and many of our Group Bookings areas book out 4-6 weeks in advance. For this reason, we request that you cancel at least 7 days before your scheduled reservation. This will allow us to offer your spot to another group. We ask this as we prepare for your booking at least 7 days prior, by rostering staff and preparing food. You may call us at 3393 5920 between the hours of 7am-3pm to cancel or email [hello@manlyboathouse.com.au](mailto:hello@manlyboathouse.com.au).

Cancellations must be made prior to 7 days of the reservation date, if not we will keep 50% of the deposit. If the cancellation is made within 24-48 hours a 50% refund will be made or there is a no show on the day of cancellation, we will keep 100% of the deposit. Please note, we do not offer refunds of deposit to groups who do not show or cancel on the day of their reservation. If the cancellation is under unforeseeable circumstances, a conversation can be had with our general manager and owner as to determine the refund.